

# Feeling Safer with Tech

Tech & Tea Seminar  
By CommuniTech



# OUTLINE

- ❖ Your experiences
- ❖ Top Tips
- ❖ Antivirus Software
- ❖ Spam Emails
- ❖ Passwords

**How would you  
spot a scam  
email or call?**



# SPAM OR NOT SPAM?



## Refund Notification

Due to a system error you were double charged for your last order, A refund process was initiated but could not be completed due to errors in your billing information

**REF CODE:2550CGE**


You are required to provide us a valid billing address

[Click Here to Update Your Address](#)

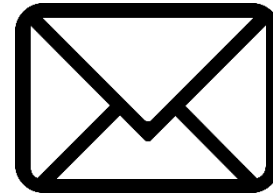
After your information has been validated you should get your refund within 3 business days

We hope to see you again soon.

[Amazon.com](#)

Email ID: 

# SPAM EMAILS



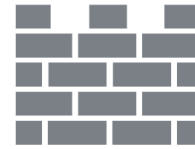
- ❖ A bank or company will never ask for personal details by email
- ❖ Poor spelling and grammar
- ❖ Check the email address
- ❖ To check your account don't click links in the email – google your bank / online retailer and log in as normal
- ❖ If worried don't be afraid to call your bank / online retailer. Often they are pleased for you to flag up problems

# SPAM EMAILS



- ❖ Don't use the same email for every account you have
- ❖ Haven't changed your passwords in years? Change it
- ❖ Use special characters such as `-+_*\#` and numbers
- ❖ Don't be afraid to allow your google account to save your passwords, this is safe. Just keep a log elsewhere in case you ever need to change a password.
- ❖ It's ok to forget your password, follow instructions to reset.

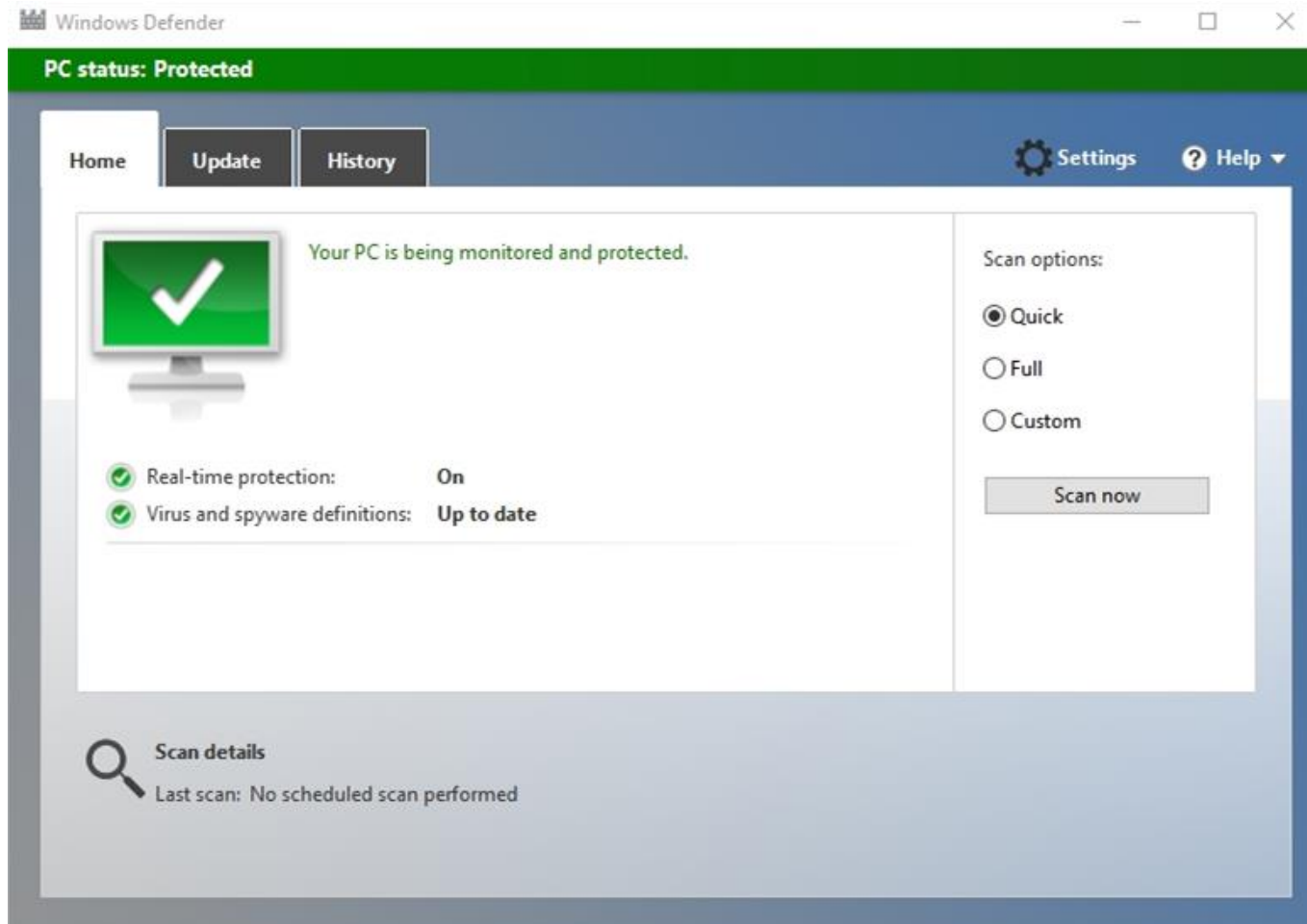
# ANTI-VIRUS SOFTWARE



- ❖ Microsoft Windows 8 or later – Windows Defender (comes with)
- ❖ Microsoft Windows 7 or earlier – Windows Defender (comes with) and Microsoft Security Essentials (download separately)
- ❖ Apple MacOS – Gatekeeper (comes with)
- ❖ Make sure it is turned on and run updates regularly
- ❖ Phones don't need software like PCs/laptops do



# ANTI-VIRUS SOFTWARE





# ANTI-VIRUS SOFTWARE



# PERSONAL SAFETY

## ❖ Share your location with a friend:

- Whatsapp
- Find my Friends

## ❖ Lost or had you Smart Phone stolen?

- Find my Iphone or Find my Device



# TOP TIPS



- ❖ Don't shop on a site unless it has the "https" and a padlock icon to the left or right of the URL.
- ❖ Password protected Wi-Fi
- ❖ Privacy Settings on social media
- ❖ Common sense – sounds too good to be true? It probably is!
- ❖ Form filling - \* indicates required fields, you can leave everything else blank.